

from the examination seating area as directed by the Invigilator.

Except where stated (e.g., open-book examinations), no student may bring into the examination room any form of written notes or materials.

Where reasonable adjustment has been granted for computer-aided assessment, the Invigilator will inform the student of the software to be used and any limitations that apply. Only permitted software can be used.

Where another person takes the identity of a student in an examination, this is considered an examination offence. Any form of cheating in examinations is considered malpractice and is treated as a serious examination offence.

The consequences of academic dishonesty can be far-reaching. Students could fail a class, be dismissed from their programme, or even be expelled from their College. The severity of the consequences depends upon the type of academic dishonesty. The decision on the consequences of their actions will be taken by the College, following the **QS11 Student Disciplinary**.

Coursework Regulations

Internal Verification of Assessments

All summative work (coursework and examination) is subject to internal verification before being issued to students. Besides the check of the UT link tutors, every assessment task is checked by a THPC colleague and/or teaching assistant before students take the test. This is done by using a checklist. Besides that, the Head of Learning and Teaching is also always checking the assessment tasks (assignment and written exams) on reliability, validity and transparency. Afterwards, teachers are asked to conduct a test analysis to see if their assessment and obtained student grades are valid and reliable. This process ensures that course assessments are aligned with course document requirements as described in the programme specifications and the student guides. The student guides are produced by the responsible course teacher at the start of the teaching period and sets out the nature of the assessment, dates of issue and submission to help students plan their workload.

Submission of Coursework

Hard Copy Submissions

The College Subject Panel must ensure that submission of coursework is recorded and that receipts are provided to students. It must also ensure that coursework is held securely and that the return of coursework to the relevant students is timely and secure.

Electronic Submissions

The College Subject Panel must ensure that appropriate instructions are given to students in accessible formats and that secure submission records are kept by the College. Student assessments are submitted via Turnitin to ensure academic honesty.

Late Submission and Extensions

Extensions to submission dates for coursework may be granted only by the Chair of the CLTB and only via the Mitigating Circumstances process. A student who is unable to meet a submission date must complete a **QS09_2 Mitigating Circumstances Form** (see section Failure and Reassessment).

Scheduled submission dates may be subject to change by the teacher or CLTB and all students will be notified of such via Student Portal and email.

Coursework submitted on or before the scheduled submission date will be marked promptly and returned within **ten working days** to the relevant students with the appropriate feedback from the instructor.

If project assignments are not submitted, not submitted on time, or when you didn't attend the assessment meeting you will receive a zero for that assignment and a deduction of points for the final grade of the project. There will be resit opportunity of that assignment. The first time you will get a deduction of 10%, the second time a deduction of 20%, the third time a deduction of 30%, etc.

For pass/fail assignments of the project that aren't submitted, aren't submitted on time or are

not graded sufficient there is a resit opportunity. When the work of the resit is then not submitted, submitted after the deadline or still not sufficient, a deduction of 5% of the final project grade will be awarded.

Marking and Moderation

Definitions

Moderation is a process intended to ensure that an assessment outcome is fair, valid and reliable, that assessment criteria are being applied consistently and accurately and that there is a shared understanding amongst the marking team of the academic standards that students achieve.

Moderation may refer to the sampling or second marking of a representative number of pieces of assessed work across the marking range on a course.

Double marking is the process in which a separate allocation of marks is given to a piece of work by a second internal marker. The marking team may choose to carry out this process blind (where neither marker has access to one another's marks) or sighted (where the second examiner can view the marks and comments of the first marker and adds their own). Dissertations should always be blind second marked.

Anonymous marking is a process of concealing the identity of a student on a piece of assessment when they are marking it, through the use of examination numbers or barcodes. Only once a mark has been agreed will the student's identity be revealed and feedback confirmed.

Verification is a process whereby internal moderators such as Link Tutors, examiners or the head of Learning and Teaching, and external moderators/examiners check that the marking and moderation process has been conducted fairly, that marks have been added up correctly and a representative number and range of scripts have been included in the moderation process.

Moderation Principles

Internal Moderation

All coursework and examinations at each stage are subject to Internal Moderation. Foundation assessments are moderated by appropriately qualified academic staff in the college and overseen by the Head of Learning & Teaching (HLT).

All completed assessments should be first marked independently by an experienced member of the teaching team. Evidence of marking and an indication of how the marks have been allocated should be recorded for each assessment, usually on a feedback sheet or electronic equivalent, e.g., on Grade-mark, that includes the marking criteria that have been used. In order to reduce the perception of bias in the marking process, marking should be conducted anonymously where practical.

Internal Moderation is carried out for each assessment element using either sample moderation, second marking or a double marking approach:

Sample Moderation or Second Marking Approach

Where a sampling approach is used, an internal moderator (appropriately qualified academic from the College or University Partner) moderates or second marks a sample of completed assignments. The sample must be selected from, and reflect, the full range of marks, including borderline cases and fail grades; be of an appropriate size with respect to the size of the cohort (10%, minimum or 10 scripts); in the case of small course cohorts with 10 or fewer students, all scripts and examination papers should be moderated or double marked; include all components of the assessment for the course.

Double Marking Approach

Where a double marking approach is used, all assignments should be second marked.

Moderation Process

A: First and second markers should meet to review the marks that have been assigned to the moderated scripts and agree on the final mark.

B: Second Marker Verification

Second markers will be expected to complete the given second marker form and detail any discrepancies with marking or where they believe an unfair practice has occurred.

Marking Discrepancies

In the event that discrepancies in the marking process are identified which the markers/moderators are unable to resolve, this must be noted on a moderation report outlining the nature of the disagreement and prepared for the Chair of the Academic Board. The Chair of the Academic Board is then required to appoint a third marker to adjudicate.

The third marker will blind mark the sample or full cohort and will have no knowledge of prior marks awarded. They will then review their marks in line with marks awarded by the first marker and second marker. They may decide to agree with the first marker, second marker or make further amendments to the marks/grades of the entire cohort.

For example, they could moderate up or down all marks of that particular assessment element or remark all work for that assessment element. The decision of the third marker is final.

Single Mark

Students should be provided with a single mark on their assessed work, as agreed by the internal assessors, and information on marking rubrics and feedback sheets must be consistent with the final assigned mark.

Academic English and Mathematics Courses

Navitas UPE Academic Registry has appointed External Consultants in the fields of Academic English and Mathematics. In special circumstances of disagreements amongst assessors, Colleges may request that work is reviewed by the relevant Consultant to offer an external viewpoint.

External Examiners

University Partners appoint external examiners to oversee some or all teaching provision

within the Navitas College. The selection of appropriately qualified external examiners is the sole responsibility of the University Partner and is subject to the University Partner's regulations.

Anonymous Marking

Navitas supports a policy of anonymous marking of all summative assessment, unless it is not possible for that form of assessment to be carried out anonymously (anonymity is assumed in all computer-aided assessment software). Where it is not possible to mark work anonymously, attention must be given to ensure that the processes of marking are seen to be fair.

Feedback to Students

Feedback is provided to students to enhance their understanding and learning of the course content and give them an opportunity to reflect on how they can improve their level of attainment on the course. It can take many forms and is a two-way dialogic process which should engage students in learning.

The following principles of good feedback have been adopted by Navitas UPE:

Feedback must be clearly communicated to all students and must be available to all students on their in-course formative and summative assessed work. HLT should monitor the provision and operation of feedback.

Feedback should, as a minimum, consist of:

- a. Provisional/raw mark – after any penalties have been applied and recorded as such
- b. Any major shortcomings
- c. Ways in which the mark could have been improved, for all outcomes
- d. Direction for students to reflect on their development as learners and further
- e. Enhance independent learning proficiency

Feedback on summative assessments must be linked to the grading classification criteria as set out in the relevant Programme Specification and/or Student Guide.

The form of feedback may vary depending on the discipline and type of assessment and be delivered in a form most appropriate to the learning context: written, verbal, audio, peer-to-

peer. Students should be given opportunities to reflect on their feedback and/or discuss with their teacher.

Feedback should be regular, sequential and prompt. In addition, the HLT should ensure that instructors make feedback available to students directly within **ten working days** of the scheduled submission deadline. Where feedback is unexpectedly delayed, the teacher should inform the HLT and students should be notified on the Student Portal immediately.

The HLT should ensure that all stakeholders are aware that the mark/grade provided to a student as part of the immediate assessment feedback is a provisional/raw mark only and may be subject to change via the process of moderation and as approved by the Academic Board.

Late submission of work for assessment (after **ten working days** from the scheduled deadline), will forfeit the right to a mark or any associated feedback unless it has been approved by a Mitigating Circumstance Panel.

Feedback should be delivered consistently and in accessible manners to all students. All forms of assessment including examinations will be available to view.

Examination Committees: 1 College Academic Board

The HLT shall ensure that a College Academic Board is convened once per academic intake, once all provisional/raw marks have been assigned. All courses that have been offered in a term must be listed and included for consideration. Academic Board meetings may be called more frequently given the requirements of a course.

Academic Board shall oversee the assessment of courses, taking account of the course specific learning outcomes, and confirm marks/grades in accordance with the regulations.

Where a student has chosen at the outset to take a course without undertaking the formal assessment associated with that course, they will be assigned an attendance-only grade.

Where **mitigating circumstance** have been proved, the Academic Board must:

- a. Waive the assessment penalty and ensure that the assessment is marked in full where valid mitigating circumstances have prevented the student from submitting an assessment by the scheduled submission date

- b. Record all decisions reached in respect of valid mitigating circumstances

Membership

- Chair – College Director/Principal (CDP) or DASS
- Head of Learning and Teaching (HLT)
- Relevant teaching staff
- Moderators

As Required

- Link Tutor(s)
- Navitas UPE Head of Academic Quality
- Appropriate Heads of Department/School from the University Partner
- Secretary
- Academic Services Officer or Student Experience Officer

The College Academic Board shall receive and consider:

- a. Minutes and actions of the prior meeting or any intervening meeting or from the CAB
- b. For each module:
 - Definitive Student Guides
 - Assessment papers
 - List of students by name and their SID
 - Number of students
 - Mean, range and standard deviation
 - Proportion of students by grade band
 - Moderator/s reports
 - External Examiner/s report (where applicable)
- c. For each student:
 - The mark achieved for each assessment, and their overall mark
 - Any individual marks assigned by a Mitigating Circumstances Panel Exemption (where appropriate)
 - Record of allegation of misconduct and actions taken to date relating to an assessment offence (as appropriate)
 - Any known disability
 - Exemption (where applicable)

The College Academic Board shall:

- a. Agree the final version of the minutes of the prior meeting to be a true record of that meeting and note any matters arising
- b. Scrutinise the marks or grades relating to each course and the analysis of marks (aggregated information), and identify any anomalies or other cause for concern
- c. Obtain an explanation of any anomaly or cause of concern and take action as necessary and appropriate, seeking advice from a moderator and/or external examiner
- d. Make decisions in relation to each student after taking an action arising from consideration, e.g., penalties
- e. On determining the final mark (integer) for each student, where a mark is in the margins of a significant boundary, to ensure that the mark is an indicative reflection of the student's achievement and the marking criteria
- f. Confirm the marks or grades of each student
- g. Determine whether to defer confirmation of a mark or grade until any specified conditions have been met within an agreed timescale
- h. Consider the reports of each moderator and/or external examiner
- i. Consider the adequacy of assessment papers and make recommendations for future assignments/examinations
- j. Exercise discretion concerning valid mitigating circumstances in the application to assessment and overall module marks
- k. Have no discretion to waive penalties imposed in accordance with any Academic Board disciplinary procedures or where such penalties invalidate any mitigating circumstances
- l. Note all decisions made about each student with one of the following designations:
 - o Overall percentage mark
 - o Withdrawal from candidature
 - o Exclusion from candidature
 - o Deferment of decision to another meeting, procedural delay, or action of another approved assessment to determine a final mark or grade
- m. Reported course marks as an integer will be calculated and displayed with precision to two decimal places, without any further rounding. A grade of 5.49 or a percentage of 54.99 or lower is a fail grade; a grade of 5.50 or a percentage of 55.00 or higher is a pass grade.
- n. Endorse the final mark sheet

In exceptional situations and where a course management issue has arisen and a strict application of these regulations would be unjust a student or students, the Academic Board

has discretion to depart from the regulations. However, in such cases the CDP must be present and full minutes recording the regulation in question and where the departure is to be made, the full circumstances necessary for such discretionary power and the consequences of not exercising such discretion. The decision must be recorded on the List of Students.

The CAB must ensure that provisional/raw marks are notified to students and subsequently the marks confirmed by a Module Panel. The College Academic Board shall also ensure that the student also receives an explanation of marks or grades as required.

Examination Committees 2: College Progression Board

All students who meet the minimum progression requirements of their pathway/programme are guaranteed progression to their specified academic programme at the University Partner.

The CAB shall ensure that a College Progression Board is convened after the final term, once all relevant marks/grades have been assigned by the College Academic Board.

The primary purpose of College Progression Board is to determine, in accordance with the regulations, whether each student has met the criteria for progression from a College stage to a University Partner stage leading to a final University award. The Board will formally confer a Confirmation of Attainment. The approved appropriate Programme Specification combined with the College's Progression Requirements as published on the website defines the progression points in a pathway and the amount of credit that a student must obtain at each prescribed College stage. Minutes and notes will be prepared and stored.

College Progression Boards may not confer awards or any award associated with the University Partner.

Membership:

- Chair – Senior Academic from the University Partner
- College Senior Academic Manager

And as required:

- Appropriate Head of Department/School from the University Partner or nominee

- Representative of the Academic Registry of the University Partner or nominee
- At least one External Examiner
- Secretary
- College Academic Services Officer or Student Experience Officer

The College Progression Board shall receive:

- a. Minutes and actions of the prior meeting or any intervening meeting or College Academic Board consideration
- b. Stage Programme Specification
- c. List of Students, including:
 - Student name
 - Student Identification
 - Confirmed mark or grade for each course (from the College Academic Board)
 - Any disabilities and details of allowances (where applicable)
 - Report from the College Academic Board/Learning and Teaching Board of decisions made with regard to Mitigating Circumstances found valid and not valid (where applicable)
 - Report from the College Academic Board of decisions made with regard to allegations of misconduct and actions taken to date relating to an assessment offence (as appropriate)
- d. Moderator/s reports (where applicable)
- e. External Examiner/s report (where applicable)
- f. Aggregated information showing tracking data of College students through the University Partner stages of study (classification of final award) (where applicable)

Note: All marks presented to a Board must be reported as an integer using the following conditions:

- As stated in the Academic Handbook, grades will be calculated and displayed with precision to two decimal places, without any further rounding. To pass a course, you must attain a score of 55.00% or higher. Scoring below 55.00% allows the student to take a resit exam.

College Progression Boards shall:

- a. Agree the final version of the minutes of the prior meeting to be a true record of that meeting and note any matters arising
- b. Note any actions take under delegated authority at prior meeting

- c. Determine for each student whether they have successfully met the criteria within the Programme Specification regulations and Progression Regulations the next stage which will involve articulation to a prescribed degree programme/scheme at the University Partner, to confer a Confirmation of Attainment
- d. Determine whether a student should be excluded/terminated from a stage of study on academic grounds
- e. Consider the reports of each moderator and/or external examiner
- f. Exercise discretion where valid mitigating circumstance has been upheld
- g. Make decisions in relation to each student after taking an action arising from consideration of the College Academic Board (see section Examination Regulations)
- h. Not allow any student to progress to the University Partner with a trailing failure
- i. If Programme Specifications would allow exercise the power of compensation at its discretion and having due regard to academic standards and the learning outcomes of the programme
- j. The grade achieved for a referred course will be capped at the pass mark unless there is a valid mitigating circumstance (see section Academic Handbook)
- k. Endorse the Progression List – this endorsement indicates those students who have satisfied the standard of assessment and student profile for progression to the University Partner
- l. In exceptional situations and where an academic management issue has arisen and a strict application of these regulations would be unjust to a student or students, discretion to depart from the regulations. However, such cases must be agreed in writing by the Academic Registry and can only be after written consent of the University Partner

The Progression Board shall delegate authority, by resolution, to the Chair in relation to the confirmation of progression decisions arising from deferment decisions. The resolution shall require the Chair to consult with the Academic Registry prior to final documentation of any decision and report of the decision to the next Board.

The Progression Board shall delegate authority, by resolution, to the Chair in relation to the Confirmation of Attainment in order to correct decisions based on erroneous or incomplete information. Chair decisions must ensure that they do not remove a student's right to Appeal and Review (**QS10b Academic Appeals**) against decisions made by the Board.

Examination Board Minutes

The CAB is responsible for producing detailed and accurate records of their own and Progression Board's proceedings. The minutes are the formal record of the CAB's decisions about student achievement and progression.

Minutes from these Boards are confidential. Students should be referred by name and number on the minutes. For the avoidance of doubt, the minutes are not part of the College's published information but may be referred to in the case of an appeal against an Examination Committee decision. They should be stored securely by the College for a minimum period of **five years**.

Failure and Reassessment (including deferral and re-enrolment)

A student who has not passed the assessment of a course at the first attempt may be given a referral, that is, a re-assessment opportunity in a given course. The following criteria normally apply:

Where a student has failed to achieve the relevant pass mark in a course as a whole, the CAB may recommend that the student be granted the opportunity to undertake a referral examination and/or assignment.

A student may be provided re-assessment opportunities for modules they have previously failed at first or second attempt. Students may not elect to repeat a course in an attempt to improve their grading.

More details can be found in the Academic Handbook.

Deferral

The CAB may, in proven mitigating circumstances, allow a student to undertake a deferred assessment within the assessment regime of the following term only. Note that deferment pending decisions of an academic nature should not be confused with the approval given to a student to defer studies to take a leave of absence.

Re-Enrolment

Re-enrolment in the THPC programme is not possible unless if in exceptional circumstances extenuating circumstances can be proofed by the student, as is set in the 2024 Code of Conduct for International Students . This has been in effect since the new release fo the Code per 2024.

Mitigating Circumstances

A mitigating circumstance is an unexpected, unavoidable and disruptive short-term event that significantly affects a student's ability to study or be assessed. Mitigating circumstances events only relate to the health and/or personal matters and which occurred during or before the period of assessment to which they apply.

If a student has problems or difficulties significantly affecting their performance on a given course of study, then this should be discussed with the College and appropriate action taken via the CAB (see section Failure and Reassessment).

In emergency and critical situations, the CDP must be informed immediately and referral of the case to the CAB for potential immigration reporting.

- a. To apply to individuals only, and

~~The procedure apply where there has been a management failure with regard to arrangements that may have disrupted the learning and assessment process – such issues are dealt with via the normal Student Complaints or Academic Appeals processes (QS10a Student Complaints and QS10b Academic Appeals).~~

It is the responsibility of the student in question to notify the CAB as to the circumstances, in writing as soon as possible before published deadlines or within **48 hours** after the relevant examination session or assignment deadline. **QS09_2 Mitigating Circumstances Form**

should be used as a basis for a written statement. The written statement should contain full details and **include supplementary evidence** and testimony from independent or third parties, for example a medical certificate indicating the time, nature and probable effect of the circumstances.

A written statement on a student's behalf, when not accompanied by a **QS09_2 Mitigating Circumstances Form**, may be considered on the proviso that it is given with the full consent of the student and that this consent is detailed within the report. No further intervention on behalf of a student may be considered unless where there are grounds for serious and confidential mitigating circumstances. In such situations, the student and person acting on their behalf will be informed of the final College decision.

All completed and submitted **QS09_2 Mitigating Circumstances Forms** and supporting written/visual evidence must be placed on the student file and the file kept in a secure location for a period of **seven years** as per normal disposition regulations of Navitas UPE data.

Where there are grounds for serious or confidential mitigating circumstances, the student in question may notify the CDP directly. Where the student feels more comfortable approaching another member of College or Navitas staff, then they may do so under the proviso that the matter is brought to the attention of the CDP. The CDP will then judge whether any intervention on the student's behalf can be accepted. Where the intervention is upheld, the CDP will note for the record only the student's name, the fact that a serious and confidential procedure has been applied and to which assessments the extenuation refers. The student shall then be informed of the decision.

Mitigating circumstance decisions are made by the Academic Board. Students will be informed of a CAB decision within **ten working days** from the date of the relevant meeting. All actions and decisions minuted along with rationales must be reported in the minutes.

Assessment penalties imposed for late submission may, due to valid mitigating circumstances, be lifted by the Chair at a meeting of the CAB.

A student may qualify for the right to be assessed again where the CAB decides that their performance in a specific assessment has been affected by valid mitigating circumstance – unless where the exercising of their right cannot result in the student having the opportunity of passing the assessment. Note that the College Subject Panel may vary the assessment to be re-taken in order to assess the student performance across a module.

The CAB will inform the College Subject Panel where valid mitigating circumstances apply to named students in specific module assessments. Information will be provided in documented minutes.

College Subject Panels must:

- Waive the assessment penalty and ensure that the assessment is marked in full where valid mitigating circumstances have prevented the student from submitting an assessment by the scheduled submission date
- Record all decisions reached in respect of valid mitigating circumstances

College Subject Panels may:

- Permit the relevant module assessment in the form of the affected assessment to be deferred until specified dates
- Permit the relevant assessment of the course in a different approved mode which must be defined and made known to the student along with the specified date/s, or
- Where valid mitigating circumstances have prevented the student from completing an assessment task, but sufficient evidence can be shown that the Specific LOs of the module have been met from at least two other completed and unaffected assessment tasks that contribute to the final mark of the course, extrapolate an overall mark for the course

The College Subject Panel will inform the College Progression Boards which valid mitigating circumstances apply to a named student and in which course/s, along with the decisions of the College Subject Panel.

College Progression Boards must:

- Record all decisions reached in respect of valid mitigating circumstances, and
- Where the decision to permit a student to be assessed again means that the student cannot progress normally, to allow the student to progress within the College framework provided that the combined credit value of the affected module/s does not exceed 40 or except where a student is seeking progression to the University Partner

When a College Progression Board offers a student an opportunity to sit for an assessment as if for the first time, the student must inform the College within the specified timeframe of their intention to sit the assessment. If the College is not so informed, the Board will record

that the student has been deemed not to have elected to sit the assessment again. Where the student undertakes the assessment again, it cannot be to their detriment, and for purposes of progression, the best mark of the two attempts will be taken and used by the Board.

For guidelines relating to mitigating circumstance, application, management of procedures, criteria for determining mitigating circumstance and the appropriate acceptable evidence, see the Academic Handbook.

Adjustments for Students with Disability

A disabled person is legally defined as an individual who has a physical or mental impairment which has a substantial long-term adverse impact upon their ability to carry out 'day-to-day' activities. Within the environment of a College, 'day-to-day' activities are taken to include those normally encountered by a student accessing learning, assessment and other services offered by a College.

The CAB in consultation with the University Partner's Disability Services and the Academic Registry is responsible for ensuring that reasonable adjustments are made for such students, by way of a Student Management Plan. This Plan must include the reasonable adjustments to be made to allow the disabled student to undertake assessments without being placed at a substantial disadvantage in comparison to non-disabled students. Note that such students must undertake the same assessment task as all other students in the cohort.

The nature of any **reasonable adjustment** must be determined by the specific needs of an individual student and may include the provision of:

- extra time
- a rest break
- assessment in a separate room or in an approved off-campus site
- alternative formats
- a reader, scribe or amanuensis
- word processing packages and/or assistive technology

When deciding upon the nature of the reasonable adjustment for assessment purposes, academic rigour and parity must be maintained. To assure this process, all adjustments must be approved by the Academic Registry and the University Partner's Disability Services.

It is the responsibility of the student to notify the College of their condition in a timely manner and to allow any reasonable adjustments to be considered and, where approved, made prior to the assessment event. All such notification must be supported by professionally documented medical or other evidence.

The exact nature of approved reasonable adjustments should be communicated and confirmed with the student via an outline schedule and plan in person and delivered by hand. Where this is not possible, it should be posted to the latest local address notified to the College. This information should then be confirmed by courier to their home country address notified to the College, **five working days** prior to the assessment event.

Details of any changes to planned reasonable adjustment must be appended to the Student Management Plan, the Student File (Navigate note and hardcopy in full), the minutes of the CAB, the Academic Registry, and where appropriate to the University Partner's Disability Services.

If the notification by a student of a condition for consideration of a reasonable adjustment is delayed in that the College is unable to implement the adjustment in time, then where possible the student shall undertake the assessment in the same way as the other students and use the mitigating circumstances procedures to bring the matter to the College Progression Board.

Where the CAB is satisfied that any delay in production of evidence is due to justifiable circumstances, then the adjustments may be made to the assessment as if the evidence were made available in time. In such cases, evidence will still have to be produced and failure to do so may result in the initiation of formal disciplinary procedures.

Reasonable adjustments do not include extensions to submission dates for coursework unless such extension is considered as part of an agreed structural adjustment to a normal stage of study as determined in the Student Management Plan. Where there is an unforeseen worsening of a student's condition, and they are unable to meet a submission date for coursework, then mitigating/extenuating circumstances procedures should be used.

Reasonable adjustment does not normally include any allowances at the marking stage for poor structure, expression, spelling, syntax or handwriting.

The use of word processing packages under examination conditions, where approved, does not extend to the use of a student's own computer.

The CAB may consider that reasonable adjustments to assessments to avoid placing a student at a substantial disadvantage cannot be made. In such cases, the Board shall consult with the Academic Registry and University Partner's Disability Services.

Where a student produces written documentation of an evaluation by a chartered educational psychologist, or appropriately qualified professional, which confirms dyslexia or any non-specific reading or writing dysfunction, then the CAB will ensure that reasonable adjustments in timed assessments are made as guided by the University Partner's Disability services.

Where the approved reasonable adjustments include the appointment of a scribe or amanuensis, the following procedures should apply:

- Practice sessions should be arranged prior to the assessment so that the student and scribe/amanuensis can familiarise themselves with the process and ascertain that the latter can readily understand the student
- The scribe/amanuensis should be familiar with the vocabulary associated with the course and be able to write or type dictated answers correctly
- The scribe/amanuensis may not be a member of College staff, an instructor to the student, another student at the College, or anyone who has acted as a scribe/amanuensis for the student during their normal studies
- Arrangements for any approved rest periods relating to the use of a scribe/amanuensis must be scheduled and approved prior to the assessment and the total time allowance recorded and adjusted accordingly, and
- Separate rooms must be provided for students where approval has been granted for the use of a scribe/amanuensis or word processor, and where there will be disruption to other students

Cheating

The Academic Handbook includes a section on cheating, plagiarism and other academic misconduct/offences. See this document for consequences.

Plagiarism

College guidelines define plagiarism as representing, whether intentionally or otherwise, another person's work or idea as being one's own or without clear acknowledgement. It

includes:

- Importing phrases from another person's work without using quotation marks and identifying the source
- Another person's work is any written documentation, original ideas and concepts, research, strategies, arts, graphics, computer programs, music or other creative expression
- Making a copy of all or part of another person's work and presenting it as one's own
- Making extensive use of another person's work, either by summarising or paraphrasing any form of work by merely changing a few words or altering the order in which the material is presented
- The use of the ideas of another person without acknowledgement of the source, or the presentation of work which substantially comprises the ideas of another person and which represents these as being the ideas of the students or staff member

Plagiarism in any assessed work is an assessment offence and students involved will be subject to disciplinary procedures (**QS11 Student Disciplinary**).

For reasons of parity, each College will consider the directives of its University Partner's policy on plagiarism and also the use of electronic plagiarism detection methods. Enrolled students must consent to copies of their work being submitted to any plagiarism detection service employed by a College or University Partner. Where a student is not the rights holder of the work, it is the student's responsibility to notify the College.

Collusion

Navitas defines collusion as working together to produce assessed work in circumstances where this is forbidden. It includes:

- a. The representation of work by an individual when the work had in actuality been undertaken along with one or more persons, and
- b. Taking credit for individual merit of a work when all or part thereof was constructed by another person

It is important that, unless group work is identified, all assessments are carried out and presented by the individual. Colleges recognise that students will confer during the process of researching a given assessment, however sharing of information and strategies does not extend to the structure, content and specifics of an assignment/examination. Students found

with similar answers will be investigated and subject to disciplinary action as required.

Students should be aware of the issue of collusion and safeguard their work from copying or duplicity by fellow pupils.

Contract Cheating

Contract cheating is defined by the QAA as taking place when a “third party completes work for a student who then submits it to an education provider as their own, where such input is not permitted”. This may consist of formative or summative work including, but not limited to, essays, reports, presentation slides, exam notes and dissertations. It may involve either a paid or unpaid commercial transaction using a company or website, or service or favour provided by a friend or family member.

Navitas pedagogy stresses the importance of maintaining academic integrity in all assignments. In order to develop good practice amongst students, teachers will provide extensive information and support to students to ensure that they understand the implications of using third-party assistance in cheating. This information will be available in the Academic Handbook, induction sessions and assignment briefs.

Assignments will consist of authentic learning tasks where possible and will be designed to limit opportunities to cheat. However, the responsibility to avoid engaging with contract services lies with the student.

Any student who has been found to have engaged a contract service and attempts to submit work as their own (that has been prepared in part/entirety by a third party) will be subject to disciplinary procedures as described in the Academic Handbook.

Using Artificial Intelligence

The use of Artificial Intelligence (AI) programs such as chatbots and content generators to produce work on a student’s behalf and submit the work as if it is their own is a form of plagiarism and contract cheating, and thus Academic Misconduct. This includes:

- a. Importing content from an AI program without using quotation marks and/or identifying the source
- b. Making a copy of all or part of AI-generated content and presenting it as one’s own

- c. Making extensive use of AI-generated content, either by summarising or paraphrasing any form of content by merely changing a few words, altering the order in which the material is presented or tweaking aspects of the content
- d. The use of the ideas of AI-generated content without acknowledgement of the source, or the presentation of work which substantially comprises the AI-generated content and which represents these as being the ideas of the student
- e. The use of AI-generated content as a basis for a piece of work, and changing the content or structure without identifying the source

Navitas UPE reserves the right to use detection software or viva-style examinations to identify any AI-generated content submitted in assessments. Any suspected misconduct will be thoroughly investigated, and appropriate action will be taken.

Any student found to have engaged with an AI program and attempts to submit work that has been prepared in part/entirety by the AI program as their own will be subject to disciplinary procedures (**QS11 Student Disciplinary**).

Examination Malpractice

An Invigilator who suspects a student of malpractice in an examination will take the answer booklet and/or associated materials and draw a *line across* the front cover/page (or record of assessment). Along the line, the Invigilator will state the time at which the alleged suspected malpractice took place/was discovered, date, state their name in full and sign. The student is permitted to continue the examination. The student is not expected to start the examination again.

On completion of the examination, the Invigilator will complete and submit a written report to the College Academic Board along with the record of assessment removed and signed. The student may continue through the examination period in the normal way, pending further inquiry.

Procedures

All cases of alleged assessment offence must be reported to the College Academic Board and the College Subject Panel.

The CDP or HLT will act as the Academic Conduct Officer in all cases concerning students of the College for investigation purposes.

The CAB will:

- a. Notify the student in writing of the alleged offence – a Letter of Allegation
- b. Investigate the allegation and make enquiries to establish the facts of the case, seeking advice from appropriate people
- c. Inform the student in writing of the outcome of the investigation – a Letter of Resolution. Any other member of College or University Partner staff are expressly forbidden from communicating such an outcome

Where the investigation of allegation/s suggests that an examination offence of cheating, plagiarism or other academic misconduct may have occurred, the student has the right to present their case to the CAB either in writing to the CDP or HLT within **five working days** of the date of the Letter of Resolution.

In a proven case of plagiarism and/or collusion (**QS11 Student Disciplinary**), where the offence is a first offence, a note will be made by the CAB on the student's Academic Record (hard copy and on Navigate) and a written warning issued.

In all other cases, the CAB will make a report of an investigation and/or record of presentation of a student, and to the Chair of the relevant College Subject Panel and/or College Progression Board.

The College Subject Panel may, at its sole discretion, impose any of the following penalties in a proven case of plagiarism and/or collusion:

- a. The student receives a formal written warning and the work is marked on academic merit, noting that the work may not entirely be that of the student
- b. The student is required to submit the same piece of work purged of all plagiarism/collusion for a mark/grade capped at the relevant pass mark/grade
- c. The work is marked on its academic merit, noting that the work may not entirely be that of the student, with an appropriate punitive reduction in mark applied, but capped at the relevant pass grade
- d. Award 0% for the assessment in which the plagiarism/collusion occurred

The College Subject Panel may, at its sole discretion, impose any of the following penalties in a proven case of other academic misconduct (excluding plagiarism and collusion):

- a. Require the student to submit the same piece of work purged of all false data/duplication, for a mark/grade capped at the relevant pass grade
- b. Reduce the mark/grade to the relevant pass mark/grade
- c. Award 0% for the assessment in which the academic misconduct occurred, for example, a proven case of cheating in an examination
- d. Where the offence is due to use of a ghost-writing service, essay mill or AI software, then the College reserves the right to conduct a Viva Voce examination to assess the student's knowledge of the written work before any penalties are decided upon. The student will be informed in writing regarding the outcome of the investigation and about any penalties that are to be applied. The student has the right to appeal to the Panel

In determining the appropriate penalty to be imposed, the College Subject Panel (or nominee) will interview the student formally at which time the latter has the right to be accompanied by a nominated person.

The Chair of the College Subject Panel will:

- a. Notify the student in writing of the action taken by the College Subject Panel, and of their right to Appeal (**QS10b Academic Appeal**)
- b. Make a full report of the action taken by the College Subject Panel to the College Progression Board

Policy Review

This policy will be reviewed every two years by the Navitas UPE Academic Board unless there are internal or legislative changes that necessitate earlier review. The policy was last reviewed on 19 April 2023 and approved as a Chair's action on behalf of the UPE Academic Board.

Appendix A: Invigilator Guidelines (NOTE: in case THPC examinations take place in University's exam facilities, alternative detailed regulations may apply)

The Role of an Invigilator

Invigilators are employed to support the examination process throughout the year. Invigilators are required to ensure that exams are carried out according to the rules set out by the College and where appropriate, those of the University Partner.

A Chief Invigilator is appointed for each venue and has overall responsibility for the venue and all assisting Invigilators are required to report to them at all times. The Chief Invigilator is responsible for delegating the respective tasks including allocating the areas of the venue to be observed and looked after.

Assistant Invigilators should be available to assist the Chief Invigilator in the task of setting up each venue. It is therefore important to note that it is essential that all Invigilators be punctual and be in the venue not less than **30 minutes** before the start of an examination.

Both Invigilators must continuously observe students during the period of the examination. They are asked to be vigilant in monitoring students and walk quietly amongst the students in order to ensure that the examination is being conducted in the manner and procedure intended.

Invigilators are required to be attentive and watchful since students may require assistance at any time.

Invigilators should undertake their responsibilities conscientiously and quietly. They should avoid unnecessary talking or any activity that could prove distracting to the students.

Student Conduct in Examinations

All students sitting written examinations in the College are required to have proof of identity. This can be provided in the form of an official personal identification document with photo or a Student ID card which is issued to them at enrolment.

Students unable to produce their ID card when requested by the Invigilator in the examination room may be allowed to continue as a student for the examination in question, provided they

are able to produce other proof of identity i.e., passport or photographic driving licence. Alternatively, they should write their date of birth on their attendance slip.

Students **must not have in their possession** in the examination room, nor make use of any book, manuscript, electronic calculator, or any other aid that is not specifically allowed in the rubric of the examination paper. If calculators are permitted, they must not contain any user-recorded data or program and must be incapable of electronic communication.

Students are only allowed to take permitted aids for their examination into the examination venue. These aids, such as pencils, pens and rulers, must be carried in a clear and transparent pencil case or poly pocket which can be examined by the Invigilators on entry to the examination venue. However, whilst students are seated, all the writing implements must be removed from a case and the case should be placed on the floor beneath the desk.

No mobile phones are allowed into the examination rooms. Students found in possession of a mobile phone or any other prohibited electronic device (such as smart watches) will be reported to the College Director/Principal following the normal reporting procedures. The Invigilator must call another Invigilator to be present once the device has been noticed. Students should not be prevented from continuing their examination as any decision relating to plagiarism will be decided at the College Progression Board.

Before the Start of an Examination

The Chief Invigilator should collect examination papers, seating plans and other material from the lead College Academic Services staff member not less than **30 minutes** before the examination is due to start.

For any exams held outside of the College, the examination papers will be taken there directly by a representative of the College.

Examination papers should be distributed in accordance with the seating arrangements supplied for each examination room. Invigilators must ensure that each desk allocated has on it:

- Answer books
- Attendance slips
- Appropriate question papers

- Any other material in accordance with the set of instructions within the rubric

Special care must be taken to ensure that the instructions on the rubric are adhered to e.g., regarding the use of calculators and access to dictionaries.

Students should be admitted at least **15 minutes** early so that they can be in their places by the time scheduled for the start of the examination, provided that the room is completely ready.

When students are seated, they should be informed of the following:

- To check that they are sitting at the appropriate desk and have the correct question paper
- That they should complete the attendance slip immediately
- Read all the instructions on the cover of the examination book and question paper cover
- Complete all sections on the front of the answer booklet
- Be warned of the consequences of plagiarism or unfair practice
- Reminded that it is an offence to take any unauthorised books, notes, etc., to their desks
- That they should not remove pages from the examination books. If they need to make rough notes, they should do so in the examination book and strike it through at the end
- How to proceed and the location of the assembly point in the event of a fire alarm

The Chief Invigilator will read out the Invigilator Announcement Sheet to ensure all students are aware of what constitutes unfair practice.

Starting an Examination

Invigilators should allow a few minutes for the students to settle down and to complete their attendance slips whilst a Chief Invigilator is reading the announcement. The examination should be started formally by means of an announcement: **“you may now begin writing”**.

During the Examination

Attendance Slips

Attendance slips should be collected in one operation, systematically in groups corresponding to each examination paper. As each attendance slip is collected, the name should be checked against the student's ID document. The slips should then be checked against the official student list provided for the examination and a note made of those who were present and absent.

Examiners Visiting Examination Rooms

It is a College requirement that the member of staff responsible for a particular examination question paper, or a deputy, should visit each room in which that paper is being taken, preferably during the first **10 minutes** of the session. This visit is primarily to sort out any queries for the students and to ensure that the Invigilators are familiar with any special requirements.

Examiners should also leave with the Invigilators' precise information as to how they can be contacted later, in the event of queries arising from the papers, and should ensure that they remain available at this point throughout the duration of the exam.

Examiners need not remain in the examination venue for the entire duration of the examination.

Invigilation Form

For each paper being sat in an examination room, the title, module code and number of students should be entered on the invigilation form provided. The number of students present for each examination can be obtained by counting the attendance slips. Extra care must be taken when more than one module is being examined.

Entry to or Leaving of Examination Room

No student is allowed to enter the room **after** the examination has been in progress. No student may leave the room **until** the examination has been in progress for **30 minutes**. It is

desirable that no student leaves the examination room in the **final 15 minutes** of an examination since movement during this period may cause disturbance to other students still in the examination room. Under special circumstances, Invigilators shall act according to their discretion on when a student can leave the venue.

Action in Various Contingencies

The Invigilator, preferably in the presence of a witness, shall inform a student suspected of engaging in any unfair practice or assisting other students, that the circumstances will be reported. Students so warned will be allowed to continue with their exam and with subsequent examinations without prejudice to any decision which may subsequently be taken.

The Invigilator shall, where appropriate, retain evidence relating to the suspected unfair practice. Invigilators suspicious of any malpractice are advised to implement the above regulations and report the matter to the lead College Academic Services staff member without delay.

If, in the opinion of an Invigilator, a student is causing a disturbance or has been observed acting in breach of a regulation e.g., talking to or communicating with another in an examination, the suspected unfair practice or disruptive behaviour will be reported on the appropriate report form and the student given a written warning using the relevant form.

If, for example, an alarm bell should occur after the start of the examination, the Chief Invigilator must instruct students to leave the examination room in an orderly manner leaving their examination papers and scripts on their desks. Students should assemble at the most convenient point, well away from the building to await further instructions. All possible steps should also be taken by the Chief Invigilator to preserve the security of the room (see instruction sheet in exam envelope).

During the time that the students are out of the examination, they should be instructed not to communicate with each other, especially not to discuss the examination paper, nor should they be looking at revision notes.

At the End of the Examination

At the end of the appropriate period, students should be formally asked to stop writing. They should be informed by the Chief Invigilator to ensure that:

- Their names appear on each answer book used
- All the materials should be placed inside of the answer books used
- All answer books are left on desks
- They must remain seated in silence until **all** examination scripts have been collected and the Chief Invigilator announces that they may leave the examination venue

As soon as the room is cleared, only the Invigilators and or a representative of the College shall be allowed in the room. If a porter mans the College's examination room, the door can be locked to ensure non-entry.

The examination scripts in each group should be counted and the number of scripts checked against the number of students previously entered on the invigilation form. The Chief Invigilator must only sign the invigilation form when all scripts have been accounted for.

Collection of Scripts

Examiners or their representatives may collect scripts for marking from the examination room. However, they have been reminded that they will not be allowed into the examination rooms at the end of the examination's sessions until after the Chief Invigilator is satisfied that **all** scripts are checked and accounted for. Once the doors are unlocked, scripts may be collected from the exam room, but each collector must provide proof of identity and sign the invigilation form for the scripts collected.

Uncollected Scripts

All uncollected scripts (with unused question papers), together with the list of students, all attendance slips and Invigilator forms, **must** be returned to the Academic Services Office at the College.

Emergencies

If you need to contact the College in an emergency, the main line is **+31 53 489 1515**. The

numbers below may also be of use to you:

| | |
|-------------------------------|----------------|
| Student Services Office | +31 70 4457111 |
| Duty Student Services Officer | +31 70 4457111 |
| Manager of Academic Services | +31 70 4457111 |

Additional Notes for Chief Invigilators

When students are seated, they should be told the following:

- To check that they are sitting at the appropriate desk and have the correct question paper
- Warned of the consequences of using any unfair practice and reminded that it is an offence to take to their desks any unauthorised books, notes and paper or to communicate (by talking or by other means) with other students
- That no mobile phones are allowed in the venue and if any have been brought in inadvertently, they should immediately be handed in to the Invigilators
- That the College always takes allegations of unfair practice seriously and all such cases are reported to the Superintendent of Examinations for action
- To complete **all the sections** of the front page of their examination books. They should pay particular attention to entering their names in full and their College and/or University ID number
- That they must remain seated in silence until all examination scripts have been collected and the Chief Invigilator announces that they may leave the examination venue
- Students should be reminded when there are **30, 15 and 5 minutes remaining** for the examination
- Invigilators must observe students during the period of the examination. They should be vigilant in monitoring students and periodically walk amongst the students in order to ensure that the examination is being conducted in the manner and procedure intended
- If in the opinion of the Invigilator, a student is causing a disturbance or has been observed acting in breach of a regulation e.g., talking to or communicating with another in an examination, they shall be warned. If the student continues to be disruptive or continues to act in breach of the regulations, they shall be required to leave the venue. The student will not be readmitted for that examination and the incident will be reported to the College Director/Principal
- Invigilators must read and note the instructions on what to do in case of fire or other

emergency (copy in exam envelope)

Example Invigilator's Announcement at Beginning of Examination

The announcement in italics below should be read out as the students enter the examination room:

Please leave all bags and coats to the side or back of the examination room. Only writing materials and calculators where permitted are to be taken to your desk. Do not take mobile phones or any other electronic devices to your desk. Ensure mobile phones are switched off. Coats or cardigans are not to be placed in your lap or on the back of your chair.

To be read when all students are seated:

- Good morning / afternoon, students. May I remind you of the key examination rules
- Should there be an alarm, please leave everything on your desk and vacate the building by the nearest exit (*point them out*).
- Do not stop to pick up your bags or coats
- Please check that you have the correct examination paper in front of you and read the instruction on the cover page of the paper
- Please place your College/University card face-up on your desk. If you do not have your card or any other form of photo ID, raise your hand to alert an Invigilator
- Please complete your examination attendance slip - including your desk number - and leave it at the top right corner of your desk for collection by an Invigilator
- Please fill in the front cover of your answer booklets. Please put your name and College Student ID number on graph paper or a multiple-choice question booklet that you intend to submit
- You must not do anything that causes unnecessary distraction to other students. If you have bottles of drink, please open them before the examination begins
 - (Note: *If the examination is being sat in a room with electrical equipment e.g., computers, no drinks are allowed*)
- If you require anything during the examination or wish to leave early, please remain in your seat, raise your hand and wait for an Invigilator to come to you
- You may not leave the examination in the first **30 minutes** or the final **15 minutes**. I shall inform you when there are **30, 15 and 5 minutes** left
- Do not speak when leaving the venue. This includes saying goodbye to friends. You

will be jeopardising yours and your friends' examination

- No examination stationery or question papers are to be removed from the examination room
- Any rough notes should be made on the back cover of your answer booklet. Please do not make rough notes on the exam questions scripts provided
- All writing implements you require should be taken out of your pencil case, if you have one, and the case placed on the floor beneath your desk. Calculator cases should also be placed on the floor
- Once the examination has started, talking or communicating between students in any way will be dealt with promptly under the regulations for examination offences. The offender's script will be endorsed at the point the offence occurred and a report will be forwarded for consideration by the College Learning and Teaching Board
- Make sure you do not have any notes written on your person, including written notes on your legs, arms or hands. If you do, you must wash them off immediately
- You are reminded that if you have a mobile phone, smartwatch or any other electronic device at your desk please hand it to an Invigilator now for supervision during the examination. If you have any other unauthorised materials at your desk, such as personal revision notes or any notes made on paper, you *must* hand them to an Invigilator. If you are discovered with unauthorised materials at your desk once the examination has started, a report will be made for consideration by the College Learning and Teaching Board
- You may now begin writing

Invigilator's Announcement During / at End of Examination

(When there are **30 minutes** remaining)

You have **30 minutes** left.

(When there are **15 minutes** remaining)

You have **15 minutes** left.

(When there are **5 minutes** remaining)

You have **5 minutes** left.

(At the end of the examination)

Please stop writing:

- Please check that you have completed the front cover of your answer booklet
- Please ensure that you have filled in the front cover of your answer booklets and any graph paper or a multiple-choice question booklet you intend to submit
- Please secure your graph paper and question paper **INSIDE** your answer booklet. Do not attach anything outside of the booklet
- Please ensure your question paper is kept apart from your answer script as it must be collected separately by the Invigilator
- When you leave, please put all your waste in the bins provided
- (When ready) - Thank you students. If you have had any items removed by the Invigilators, please collect them as you leave the room
- You may now leave